



City of Paterson, New Jersey
Ryan White Part A Program
Clinical Quality Management Committee

Thursday, May 9, 2019

Crossroads Ministry Center, 511 East 22nd St., Paterson, NJ

In Attendance were: E. Elizondo; B. Roman; K. Walker; S. Murillo; D. Mendez; R. Folgar; T. Smith; Y. Guillen; P. Moschella; A. Blakney; R. Liebhaber; J. Dillard; M. Izquierdo; N. Kubisky; R. Welsh; S. Baskind-Wing; T. Coppla; K. Daniels; P. Tenebruso; O. Pena

Support Staff: T. Schucker and S. Gonzalez

Meeting Recap:

- **Review of the Clinical Quality Management Plan:** The committee reviewed feedback provided by the Project Officer on the CQM Plan. Overall the feedback was positive. A request was made by the Project Officer to specify names and to include descriptions of staff positions as it relates to the organizational chart.
- The committee reviewed and discussed a presentation from HRSA/HAB "What is Required for a Clinical Quality Management Program?" August 29, 2017. A copy of this presentation is available upon request.
- Presented for review, discussion, questions and comments were the following Policy Clarification Notices (PCN): PCN #13-02 Ryan White Program Client Eligibility Determinations and Recertifications Requirements (Revised 5/1/2019) and PCN 15-02 Clinical Quality Management (Revised 11/30/2018)
- Discussions took place about improving baseline data, performance measure goals, lack of hardline data. The e2 system has information on Part A for 1,516 clients out of 3,000.
- The e2 dashboard will show Continuum of Care pinpoints.
- The revised MIS is ready.
- We rely on medical case managers to input data. Medical case managers are used as gatekeepers before anyone can get Ryan White services.
- This committee is under the responsibility of the Recipient's Office and not the Planning Council.
- Client Satisfaction Survey: e2myhealth patient portal is a critical component. Subrecipients are urged to start enrolling clients, with a target of 25 per week. Producing good data will serve as proof for the grant application and helps justify asking for more funding. CQM will need to drill down on specific indicators.
- Pending: RDE to address filtering information by agency and archives in e2.
- Next Meeting: Thursday, August 8, 2019 at 9:00 a.m., Crossroads Ministry Center, 511 East 22nd St., Paterson, NJ.

Our Mission

We strive to identify all individuals living with HIV/AIDS or at risk of HIV infection in Bergen and Passaic Counties and provide access to prevention, continuous care and support services.